



ROYAL PHILHARMONIC ORCHESTRA

Booking RPO tickets online couldn't be easier!

To purchase RPO [London Season](#) concert tickets (up to two per event) and RPO [CDs](#) and [album downloads](#) from the [RPO Store](#), with your exclusive RPO Friends' discounts applied, you must have an activated [RPO Store](#) account and be [logged into it](#). Please see below for a step-by-step guide to making your online purchases.

N.B.

- Upon joining / re-joining RPO Friends, you would have received an invitation from the RPO asking you to create a password and activate your [RPO Store account](#)
- Once your RPO Store account has been activated, there is no need to sign up again; we will have set up the relevant details and discounts for you – all you need to do is input your email address and your chosen password each time you wish to make a purchase!

1. Visit the [RPO Store](#) (www.rpostore.myshopify.com)
2. Login to your [RPO Store account](#) (www.rpostore.myshopify.com/account/login), using your email address and chosen password
3. Visit the main [RPO website](#) (www.rpo.co.uk) by clicking on 'MAIN SITE' from the RPO Store menu

The screenshot shows the RPO Store website. At the top left is the Royal Philharmonic Orchestra logo. To its right is a navigation menu with links: Home, Recordings, RPO Friends, Main site, My account, and Cart. A red arrow points to the 'Main site' link. Below the navigation is a large banner image with the word 'friends' in a stylized purple font. Underneath the banner is the heading 'Welcome to the RPO Store' followed by a paragraph of text. At the bottom, there are four product tiles: 'Angel of Fire' by Katerina Mina (£10.00), 'Best of Broadway' [Album download] (£6.50), 'Katherine Lacy Plays Mozart' (£10.00), and 'Sounds of the 60s' (£10.00).

4. From the main [RPO website](#), click on 'WHAT'S ON' from the main menu, followed by the 'RPO FRIENDS' option on the left-hand side (about half-way down the page) to view a filtered list of the Orchestra's full [London Season](#) of events, for which RPO Friends' discounts and benefits apply

The screenshot shows the Royal Philharmonic Orchestra website's 'WHAT'S ON' page. At the top, there is a navigation bar with 'DONATE', 'REGISTER FOR EMAIL UPDATES', a search bar, and 'GO'. Below this is a main menu with 'HOME', 'WHAT'S ON', 'RPO RESOUND', 'SUPPORT US', 'ABOUT', and 'SHOP'. A red arrow points to the 'WHAT'S ON' menu item. Below the menu is a breadcrumb trail: 'You are here: Home / What's On'. On the left side, there is a calendar for 'AUGUST 2018' and a 'FILTER EVENTS BY' section. The 'FILTER EVENTS BY' section has three expandable categories: 'RPO FRIENDS', 'ALL EVENTS', and 'LONDON VENUES'. Below these are 'REGIONAL VENUES' and 'SWITCH VIEW' options for 'List' and 'Map'. A red arrow points to the 'RPO FRIENDS' filter. The main content area displays three event listings, each with a poster image, date, title, venue, and 'BUY TICKETS' and 'MORE DETAILS' buttons. The events are: 'The Music of Bond' (Wednesday 19 September 2018, 7.30pm, Royal Albert Hall), 'The German Giants' (Wednesday 26 September 2018, 7.30pm, Cadogan Hall), and 'Choral Splendour' (Wednesday 3 October 2018, 7.30pm, Cadogan Hall). A fourth event, 'Symphonic Pop' (Friday 12 October 2018, 7.30pm, Royal Albert Hall), is partially visible at the bottom.

5. On each event listing, for which you would like to book up to two tickets using your RPO Friends' discount, please click on the blue 'MORE DETAILS' button, followed by the orange 'RPO FRIENDS' button

The screenshot shows the Royal Philharmonic Orchestra website's event listing for 'The Planets: An HD Odyssey'. At the top, there is a navigation bar with 'DONATE', 'REGISTER FOR EMAIL UPDATES', a search bar, and 'GO'. Below this is a main menu with 'HOME', 'WHAT'S ON', 'RPO RESOUND', 'SUPPORT US', 'ABOUT', and 'SHOP'. A red arrow points to the 'WHAT'S ON' menu item. Below the menu is a breadcrumb trail: 'You are here: Home / What's On / The Planets: An HD Odyssey'. On the left side, there is a calendar for 'JUNE 2019'. The main content area displays the event listing for 'The Planets: An HD Odyssey' (Sunday 30 June 2019, 7.00pm). The listing includes a poster image and three buttons: 'BOOK NOW', 'RPO FRIENDS', and 'GROUP BOOKINGS'. A red arrow points to the 'RPO FRIENDS' button.

6. This opens a new window, on the RPO Store, where you can purchase up to two discounted tickets to the event of your choice. Here, select your preferred **seating area** and **ticket quantity** from the drop-down lists (if you are correctly logged into your RPO Store account, you will notice that your RPO Friends' discounts have been automatically applied). Please note that an online booking fee of 50p per ticket applies. Once you have requested seats for all of the RPO events that you would like to attend, check your **Cart** and proceed to the checkout.

The screenshot shows the RPO Store interface for 'The Planets: An HD Odyssey'. The page includes the RPO logo, navigation links (Home, Recordings, RPO Friends, Main site, My account, Cart), and a search icon. The event title is prominently displayed. A large image of an astronaut in space is featured on the left. To the right, there are dropdown menus for 'Seating area' (set to 'Grand Tier box') and 'Quantity' (set to '1'). A red arrow points to the 'Cart' link in the top right. Another red arrow points to the price '£49.64'. A third red arrow points to the 'Booking fee' of '0.50'. Below the price, it says 'Total Extras: £0.50'. A blue 'ADD TO CART' button is visible. A seating chart is shown with a legend of colors corresponding to different seating areas and their prices. The event details are: 'The Planets: An HD Odyssey – Sunday 30 June 2019, 7.00pm, Royal Albert Hall'. A descriptive paragraph follows: 'Gaze in wonder as breathtaking NASA images and footage are projected onto a giant screen, complementing Holst's awe-inspiring suite, *The Planets* – inspired by the contrasting astrological qualities of the Solar System, featuring the much-loved movements, 'Mars' and 'Jupiter'.

What's next?

Your tickets will be posted out nearer to the time of each concert (unless the concert is within the next 10 days; in which case, they will be left at the respective box office under your name). Please note that you will be notified of any problems fulfilling orders.

Purchasing RPO CDs and album downloads

Please visit the [RPO Store](#) and click on 'RECORDINGS' from the main menu. To ensure that your RPO Friends' discounts are applied, please login to your account. Please note that a shipping fee is applied at the checkout.